

FAQs Help Sufferer

We try to answer here some of the frequently asked questions concerning the funds transfer to Delhi Riot victims.

*Please feel free to contact us if you have any specific questions
helpsufferer@gmail.com*

1. Who is organizing this?

As part of Indian diaspora living in the Netherlands and Germany, we are organizing it as a team, some of us have a direct contact with (student) volunteers in Delhi, who have personally reached out to the victim's families in riot affected areas and collected their information (personal details like adhaar card number, bank account, their losses and the amount they need to restart their livelihood).

2. How do I make the contribution?

Depending on your country of residence, we have a country representative to whom you can transfer via PayPal or Regular Bank Transfer, whatever amount you would like to contribute. For example, if you are residing in Germany, please transfer the amount to one of us in Germany (when you show your intention to donate we will provide you with the bank details or PayPal email).

3. How does the money finally reach the victim ?

We send the money directly to the victim's bank account. Cases, when they do not have a bank account, one of our volunteers gives them cash in hand. We keep track of the status of who received what amount, and once a required amount is received for that family we close the case and move on to the next victim's family.

4. Can we have some sort of confirmation of the help reaching the victim ?

Yes, we keep the bank transfer information as an acknowledgement receipt. Additionally, we are also trying to make a short clip of the victims, saying a word of thanks to the donor.

5. How do you prioritize who needs to be helped ?

Volunteers who visit the victims, prioritize after meeting and discussing with them personally. We recorded this information in a sheet to keep track of roughly how quickly the help should reach them. For example, some are living with a large family in the camp and due to the Corona crisis, they need urgent relocation to a rental place.

6. What are the amounts we are aiming for (per family ?)

In order to speed up the transfer of the required amount, we have set up a relatively smaller amount as a target for each family. We try to raise an average of Rs. 50,000 (~ 620 Euros) per family at the moment.